

Document Index - Diaspora Engagement in Shelter & Settlement Assistance

V1.4 – February 2022

Under Global Shelter Cluster framework, a specific working group has been formed on strengthening diaspora engagement in shelter response (DESR WG). This new forum has led to the definition of [Standards Operating Procedures \(SOPs\) on Diaspora's Engagement in Shelter Assistance](#), that were finalized in August 2021. **These are meant to propose a step-by-step procedure for a more coordinated and effective engagement of diasporas in the Shelter & Settlement response**, with the ultimate goal of expanding and improving assistance in the shelter sector, at different stages of the crisis management cycle. These SOPs are designed in the hope they may be used in all crisis contexts, where diasporas intervene within the shelter and settlement sector.

This Document Index aims to consolidate references relevant for DESR, grouped by themes and geographic interest when relevant.

For further information:

Working Group on Strengthening and Mainstreaming Diaspora Engagement in Shelter Responses [Webpage](#)

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Section 1: Key resources				
1.01 Coordination	Type	Link	Coverage	Source/Date
Working Group on Strengthening and Mainstreaming Diaspora Engagement in Shelter Responses	Webpage	https://www.sheltercluster.org/working-group/diaspora	Global	Global Shelter Cluster (GSC)
Standard Operating Procedures (SOPs) on Diaspora's Engagement in Shelter Assistance	SOPs	https://www.sheltercluster.org/working-group-strengthening-and-mainstreaming-diaspora-engagement-shelter-responses/documents-4	Global	GSC DESR Working Group August 2021
Key processes for diaspora engagement in Shelter & Settlement Assistance	SOPs	https://www.sheltercluster.org/working-group-strengthening-and-mainstreaming-diaspora-engagement-shelter-responses/documents-3	Global	GSC DESR Working Group November 2021
Framework for Diaspora Engagement in Humanitarian Assistance - Draft reference note	Reference Note	https://www.sheltercluster.org/sites/default/files/docs/framework_draft_note_final.pdf	Global	IOM, USAID, HRA
1.02 Trainings	Type	Link	Coverage	Source/Date
More Than Just a Roof – Introduction to shelter and settlement	Online platform	https://sheltercluster.us5.list-manage.com/track/click?u=e1282d5c9f8ad96a8b51f014&id=b569d2efd0&e=ebb4bc5195	Global	GSC
Disaster Ready	Online platform	https://get.disasterready.org/	Global	DR Consortium
Building a Better Response	Online platform	https://www.buildingabetterresponse.org/	Global	BBR Consortium
IOM E Campus	Online platform	https://www.ecampus.iom.int/	Global	IOM
IFRC Learning Platform	Online platform	https://ifrc.csod.com/	Global	IFRC
Diaspora Humanitarian Training	Online Training	https://kayaconnect.org/course/info.php?id=1066	Global	DEMAC
iDiaspora	Online platform	https://www.idiaspora.org/en/learn/resources/manuals-and-training-materials	Global	IOM

Section 2: Humanitarian Principles				
2.01 SPHERE standards	Type	Link	Coverage	Source/Date
SPHERE project website	Website	https://spherestandards.org/	Global	SPHERE project
Handbooks download page	Handbook	https://spherestandards.org/hsp-buy/	Global	SPHERE project
Principled humanitarian action and IOM's Institutional	Training PPT	PPT (upon request)	Global	IOM

Humanitarian Policy: Training package for implementing partners				
2.02 Protection Gender & Inclusion	Type	Link	Coverage	Source/Date
Minimum standards for Protection, Gender and Inclusion in Emergencies	Guidelines	https://www.preventionweb.net/	Global	UNDRR
Gender Based Violence (GBV) in Shelter Programming Working Group	Webpage	https://www.sheltercluster.org/gbv	Global	Global Shelter Cluster
Inclusion of Persons with Disabilities in Shelter Programming Working Group	Webpage	https://www.sheltercluster.org/working-group/inclusion-persons-disabilities-shelter-programming	Global	Global Shelter Cluster
Humanitarian inclusion standards for older people and people with disabilities	Guidelines	https://spherestandards.org/resources/humanitarian-inclusion-standards-for-older-people-and-people-with-disabilities/	Global	Age and Disability Capacity Programme (ADCAP)
Basic Accountability to Affected Populations Course (Self-Paced)	Online Training	Basic AAP Online Training (Self-paced) (csod.com)	Global	IOM
Mental Health and Psychosocial Support (MHPSS)	Webpage/Manual	https://www.iom.int/mental-health-psychosocial-response-and-intercultural-communication https://www.iom.int/mhpss	Global	IOM
2.03 Protection against sexual exploitation and abuse (PSEA)	Type	Link	Coverage	Source/Date
IASC PSEA platform	Website	https://psea.interagencystandingcommittee.org/	Global	IASC
2.04 Humanitarian Code of conducts	Type	Link	Coverage	Source/Date
Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief	Website	https://www.ifrc.org/code-conduct-international-red-cross-and-red-crescent-movement-and-ngos-disaster-relief	Global	ICRC/IFRC

Section 3: Disaster Risk Management				
3.01 Coordination	Type	Link	Coverage	Source/Date
Humanitarian Response	Website	https://www.humanitarianresponse.info/	Global	OCHA
Global Shelter Cluster	Website	https://www.sheltercluster.org/	Global	Global Shelter Cluster (GSC)
Shelter Cluster Bangladesh	Website	https://www.sheltercluster.org/asiapacific/bangladesh	Bangladesh	Global Shelter Cluster (GSC)
Secteur Abri, BNA et CCCM Haiti	Website	https://www.sheltercluster.org/americas/haiti	Haiti	Global Shelter Cluster (GSC)
Haiti Directorate for Civil Protection (DCP)	Twitter	https://twitter.com/Pwoteksyonsivil	Haiti	DCP

Shelter Cluster Philippines	Website	https://www.sheltercluster.org/asiapacific/philippines	Philippines	Global Shelter Cluster (GSC)
Philippines National Disaster Risk Reduction Management Council Website	Website	http://www.ndrrmc.gov.ph/	Philippines	NDRRMC
The Philippine Atmospheric, Geophysical and Astronomical Services Administration (PAGASA)	Website	http://bagong.pagasa.dost.gov.ph/	Philippines	PAGASA
Pacific Disaster Center	Website	https://www.pdc.org/	Pacific	PDC
National Hurricane Center and Central Pacific Hurricane Center Website	Website	https://www.nhc.noaa.gov/marine/forecast/enhanced_carib.php	USA	NHC
3.02 Operations	Type	Link	Coverage	Source/Date
Checklist: Engaging Diasporas for Emergency Action and Coordination	Checklist	https://media.umbraco.io/demac/axipodi0/checklist-final.pdf	Global	DEMARC
Operational Toolkit for Implementation	E-learning Course	Toolkit for Implementation Migrants in Countries in Crisis Initiative (iom.int)	Global	IOM
3.03 Programming	Type	Link	Coverage	Source/Date
3.03a Disaster Response				
Cash Programming	Website	https://www.calpnetwork.org/	Global	Calp Network
Relief Items Catalog	Website	https://itemscatalogue.redcross.int/	Global	ICRC/IFRC
Humanitarian Library	Website	https://www.humanitarianlibrary.org/	Global	Shelter Centre
Step-by-step guide for rental assistance to people affected by crises	Guidelines	https://cash-hub.org/wp-content/uploads/sites/3/2021/07/IFRC_2020_Step-by-Step-Guide-for-Rental-Assistance.pdf	Global	IFRC
All Under One Roof – Disability-inclusive shelter and settlements in emergencies	Guidelines	https://www.sheltercluster.org/sites/default/files/docs/1285600-all_under_one_roof-en-a5-lr_3.pdf	Global	GSC
Selecting NFIs for Shelter	Guidelines	https://www.sheltercluster.org/sites/default/files/docs/Selecting%20NFIs%20for%20Shelter%202009.pdf	Global	IASC
Settlements Approach guidance note	Guidelines	https://www.sheltercluster.org/sites/default/files/docs/guidance-settlements-hd.pdf	Global	GSC – USAID – InterAction – CRS - IMPACT
Processus Shelter dans le contexte humanitaire, centré sur l'approche en construction plus sûre (Build Back Safer) et la mise en œuvre des maisons noyau extensibles	Technical Guidelines	https://www.sheltercluster.org/sites/default/files/Shelter%20Toolkit%202021_Processus%20Shelter%20Dans%20le%20Contexte%20Humanitaire.pdf	Haiti	UCLBP – Haiti Shelter and NFI Working Group – IOM - ECHO
Bangladesh Shelter Solutions	Technical Guidelines	https://www.sheltercluster.org/sites/default/files/docs/bangladesh20shelter20solution.pdf	Bangladesh	IFRC – Shelter Research Unit

Shelter standards and guidelines Bangladesh Shelter Cluster	Technical Guidelines	https://www.sheltercluster.org/sites/default/files/docs/sc_bangladesh_standards_and_guidelines.pdf	Bangladesh	Bangladesh Shelter Cluster
Distribution Shelter Materials, NFI and cash – Guidance to Reduce the Risk of Gender-Based Violence	Guidelines	https://www.sheltercluster.org/sites/default/files/docs/good_distribution_first_edition_web_1.pdf	Global	GSC - IOM - CARE International IASC GBV
Post Distribution Monitoring for Shelter and NFI Programming	Guidelines	https://www.sheltercluster.org/sites/default/files/docs/2021-03-15-pdmv2.pdf	Global	GSC - IOM
Shelter Accountability Resources: A guide to improving accountability to disaster- affected populations during the implementation of humanitarian shelter programmes	Guidelines	https://oxfamilibrary.openrepository.com/bitstream/handle/10546/297428/ml-ecb-shelter-accountability-010413-en.pdf;jsessionid=99092A05AE55B511BE674AF1700B245D?sequence=1	Global	ECB – CRS – MercyCorps – OXFAM – Save the Children – World Vision
3.03b Development				
Construction Good Practices Standards (CGPS) 2021 Constructions standards for use in humanitarian contexts.	Technical Guidelines	https://www.sheltercluster.org/sites/default/files/docs/20210515_gsc-construction-good-practices-ver4_final-compressed.pdf	Global	GSC / CGPS
Disaster Ready course – Introduction to the Construction Good Practice Standards 2021 (CGPS)	E-learning Course	https://ready.csod.com/ui/lms-learning-details/app/course/0c6869a6-581d-4cf5-9420-b50825ba26a5	Global	Disaster Ready / CGPS
UNOPS – Design Planning Manual for Buildings	Technical Guidelines	https://www.humanitarianlibrary.org/resource/design-planning-manual-buildings	Global	Humanitarian Library
Variety of guides with regard to the design and construction of buildings	Technical Guidelines	https://www.designingbuildings.co.uk/wiki/	Global	
3.04 Learning	Type	Link	Coverage	Source/Date
Shelter Projects	Case Studies	https://www.shelterprojects.org/	Global	GSC
Haiti: What did we learn? The Shelter Response and Housing Recovery in the First Two Years after the 2010 Haiti Earthquake	Learning report	https://reliefweb.int/report/haiti/haiti-what-did-we-learn-shelter-response-and-housing-recovery-first-two-years-after	Haiti	GFDRR – Habitat for Humanity – IFRC – UN Habitat

Section 4: Safe Shelter & Settlement Awareness				
4.01 Coordination	Type	Link	Coverage	Source/Date
Working Group on Promoting Safer Building	Webpage	https://www.sheltercluster.org/working-group/promoting-safer-building	Global	Global Shelter Cluster (GSC)

4.02 Country Profiles	Type	Link	Coverage	Source/Date
Bangladesh - Local building cultures for resilience and development	Country Profile	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/bangladesh-local-building-cultures-resilience-and	Bangladesh	GSC CRAtterre November 2018
Fiche Shelter Response Profile - République Démocratique du Congo	Country Profile	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/fiche-shelter-response-profile-republique	Democratic Republic of the Congo	GSC CRAtterre January 2019
Ecuador – Costa – Datos de referencia sobre: practicas constructivas locales de bajo costo, extrategias locales de respuesta a dessastres naturales & capacidad de inversion en habitat de la poblacion desfavorecida	Country Profile	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/ecuador-costa-datos-de-referencia-sobre-practicas	Ecuador	GSC CRAtterre November 2018
Ethiopia detailed shelter response profile: local building cultures for sustainable and resilient habitats	Country Profile	https://www.sheltercluster.org/ethiopia/documents/ethiopia-detailed-shelter-response-profile-local-building-cultures-sustainable	Ethiopia	GSC CRAtterre December 2018
Fiji : baseline data on local building culture & coping strategies	Country Profile	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/fiji-baseline-data-local-building-culture-coping	Fiji	GSC CRAtterre November 2018
Haiti - Cultures constructives locales pour la résilience et le développement	Country Profile	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/haiti-cultures-constructives-locales-pour-la	Haiti	GSC CRAtterre November 2018
Shelter Response Profiles Malawi 2021	Country Profile	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/shelter-response-profiles-malawi-2021	Malawi	GSC CRAtterre November 2021
Tonga – detailed shelter response profile	Country profile	https://www.sheltercluster.org/sites/default/files/docs/tonga_srp_-_2019_11_08_hq.pdf	Tonga	GSC CRAtterre November 2019
4.03 Assessments	Type	Link	Coverage	Source/Date
Understanding the context – Forms and report templates	Assessment guidelines	https://www.sheltercluster.org/promoting-safer-building-working-group/library/understandin	Global	GSC CRAtterre September 2018

		g-context-forms-and-report-template		
Extending Impact Factors Influencing Households to Adopt Hazard-Resistant Construction Practices in Post-disaster Settings	Report	https://www.crs.org/our-work-overseas/research-publications/extending-impact	Global	CRS April 2015
Assessing local building cultures for resilience & development	Assessment guidelines	https://www.sheltercluster.org/sites/default/files/docs/assessing_local_building_cultures_a_practical_guide_for_community_based_assessment_craterre_112015_0.pdf	Global	CRAterre IFRC February 2021
Monitoring & Evaluation Guidelines	Report	IOM Monitoring and Evaluation Guidelines IOM Publications Platform	Global	IOM
4.04 Information Education & Communication (IEC)	Type	Link	Coverage	Source/Date
Shelter compendium - IEC materials for shelter and settlements programming	Report	https://www.sheltercluster.org/promoting-safer-building-working-group/documents/shelter-compendium-iec-materials-shelter-and	Global	GSC IOM September 2018
Shelter Compendium	Database	https://iec.sheltercluster.org/	Global	GSC IOM

Section 5: Environmental Sustainability				
5.01 Coordination	Type	Link	Coverage	Source/Date
Environment Community of Practice	Website	https://www.sheltercluster.org/community-of-practice/environment	Global	Global Shelter Cluster (GSC)
5.02 Resources	Type	Link	Coverage	Source/Date
The Climate and Environment Charter for Humanitarian Organizations	Website	https://www.climate-charter.org/	Global	

Section 6: Agencies & partners				
6.01 Humanitarian agencies & partners	Type	Link	Coverage	Source/Date
CARE International	Website	https://www.care-international.org/	Global	
CRAterre	Website	http://craterre.org/	Global	
DEMAC	Website	https://www.demac.org/	Global	
German Red Cross	Website	https://www.drk.de/en/	Germany	
Habitat for Humanity	Website	https://www.habitat.org/emea	Global	
ICVA	Website	https://www.icvanetwork.org/	Global	
IFRC	Website	https://www.ifrc.org/	Global	

InterAction	Website	https://www.interaction.org/	Global	
IOM	Website	https://www.iom.int/	Global	
OCHA	Website	https://www.unocha.org/	Global	
Oxford Brooke University – Centre for Development and Emergency Practice (CENDEP)	Website	https://www.brookes.ac.uk/research/units/tde/centres/cendep/		
UNHCR	Website	https://www.unhcr.org/	Global	
6.02 Diaspora Organisations	Type	Link	Coverage	Source/Date
Haiti Renewal Alliance	Website	https://haitirenew.org/	Haiti, based in USA	
One Diaspora	Website	https://onediaspora.org/	Haiti, based in USA	
University of the Philippines Alumni Association of San Francisco	Website	https://upaasf.org/	Philippines, based in USA	
Filipino Americans in Science and Engineering	Website	https://joinpase.weebly.com/about.html	Philippines, based in USA	
PUSO (Filipino Youth Diaspora Organization)	Website	https://www.pusoofoundation.org/	Philippines, based in USA	
Spreeha Foundation	Website	https://www.spreeha.org/	Bangladesh, based in USA	
PSRC (Pilipino Senior Resource Center)	Website	https://www.pilipinoseniors.org/home	Philippines, based in USA	
6.03 Donors Organisations	Type	Link	Coverage	Source/Date
USAID Bureau for Humanitarian Agency	Webpage	https://www.usaid.gov/who-we-are/organization/bureaus/bureau-humanitarian-assistance	Global	
European Commission GD ECHO	Webpage	https://ec.europa.eu/echo/index_en	Global	

Section 7. Communication				
7.01 Social Media	Type	Link	Coverage	Source/Date
Build Back Safer Group	Facebook Group	https://www.facebook.com/groups/BuildBackSafer	Global	IOM
Diaspora for Humanity	Twitter	https://twitter.com/diasporaengaged	Global	IOM