

Information Management Review

**From managing data to creating
a data culture**

GSC annual meeting - July 07, 2022

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01. INTRODUCTION & METHODOLOGY



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Objectives

1. Inform IM
strategic priorities
and work streams
in the new
upcoming GSC
Strategy

2. Identify IM
challenges that can
be addressed in the
short-term (through
2022)

Qualitative data collection

1. IM session at the
GSC coordination
workshop

2. FGDs with IMO and
Cluster coordinators
(IFRC & UNHCR)

3. Interviews with GSC
support team members

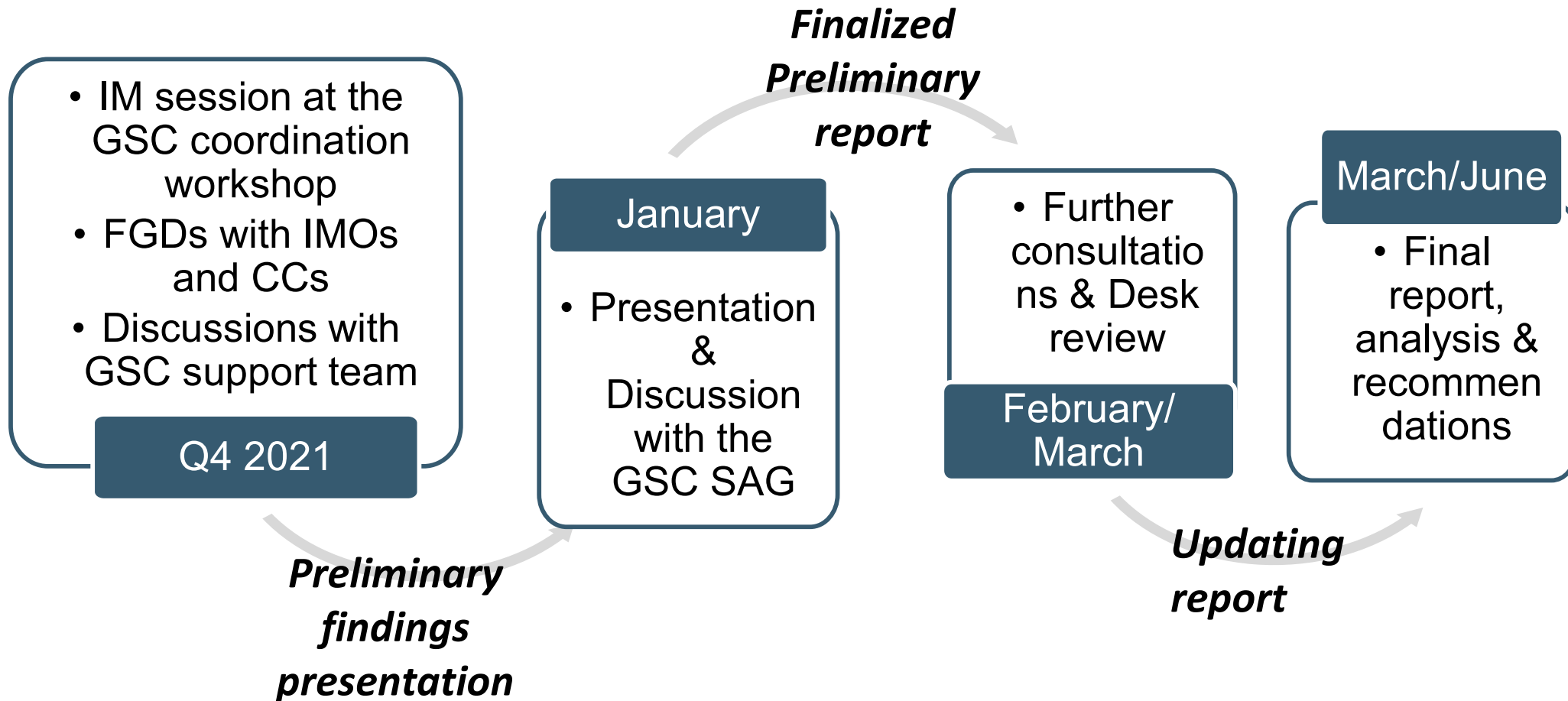
4. Discussion with GSC
SAG

5. Interviews with IM
specialists and
stakeholders outside of
the Shelter Cluster

6. Desk review other
Global clusters IM and
assessment tools



Timeline



Topics covered



Initial situation analysis
& Reporting



Needs assessments



HNO, JIAF, HRP



Activity reporting,
Response monitoring &
Gap analysis



IM strategies



IMO role, responsibilities &
IM Capacity building



GSC Website



IMAS toolkit

*+ Cross-cutting long-term vision and ideas for
the IM function...*



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02. THE IM FUNCTION: CHALLENGES AND LONG-TERM VISIONS



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IM function: 3 challenges

- ✓ Lack of clarity around the IM function itself, leading to inefficiency and lack of talent retention
- ✓ Complications that have arisen with an evolving landscape in terms of IM and data
 - *(Data culture, data processes that put a “burden” on IMO’s, embedding IM into broader knowledge management systems)*
- ✓ Challenges with capacity, both at the onset of a crisis and in ensuring continuity over time

Long-term vision for the IM function

- ✓ Larger pool of IMO's, with capacity built locally, and a clear competency framework attached to capacity-building
 - ✓ Strong “generalist” profile able to understand IM/data but also the HPC/cluster function, and has strong coordination skills
- ✓ IMO's able to “connect the dots” to inform the roll-out of the cluster strategy
 - ✓ Strong awareness of tools and processes that exist
 - ✓ Collaboration with relevant partners and use of relevant platforms
 - ✓ Informs advocacy

Long-term vision for the IM function

- ✓ Better understanding in the sector of the IMO's role and function, to manage expectations
- ✓ Within the sector, improved data culture
- ✓ Over the coming years, focus on developing ways to conduct real-time monitoring, understanding vulnerabilities and risks, and impact of shelter conditions
- ✓ IM processes better embedded into broader knowledge management systems of the Shelter Cluster

03. IM REVIEW RECOMMENDATIONS FOR THE GSC STRATEGY



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Training and localization



Build a large pool of skilled and trained IM staff, including through localization, to **improve continuity in the IM function across missions and reinforce awareness of the IM function** among key stakeholders.

Standardized analytical systems

Develop standardized analytical systems to provide an **agreed-upon approach to measuring the severity of shelter needs**, then build capacity to mainstream its use to improve **common understanding and analysis of shelter needs and reinforce the shelter “voice”** when advocating for funding.



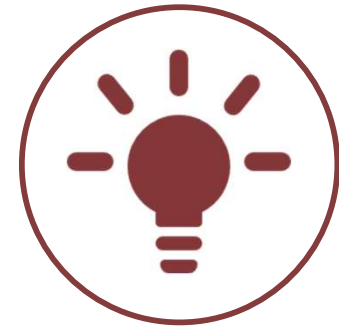
Cross-cutting themes

Through all IM processes, guidance, templates, and tools, ensure that **data protection, GBV, disability and greening the response** are explicitly included, while clarifying what it entails.



Real-time monitoring of needs

Develop an approach to **real-time monitoring of needs, factoring in vulnerabilities and risk**, through better engagement with data collected by government or development actors.



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Digitalization, Knowledge management



Make use of improvements in technology whenever relevant and appropriate to **improve data collection, processing and sharing, within broader knowledge management systems of the cluster**, without losing sight of the importance of the human factor in analysing a response in a highly unpredictable environment.



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04. RECOMMENDATIONS FROM COORDINATORS' WORKSHOP



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