

EXAMPLE

CCPM EXERCISE SUDAN 2022

Action Plan Development in Miro

CONTEXT:

Sudan, a melting pot of intercommunal violence, armed attacks, cross-border movement, seasonal flooding, and all-encompassing political and economic turmoil, remains one of the most complex (and forgotten) crises on the African continent with its 3.5 million IDPs, 1 million refugees and countless vulnerable residents. The vastness of the affected territory, with competing emergencies occurring simultaneously across the entire country, has resulted in creation of 3 regional and 13 sub-national coordination hubs complementing the national coordination mechanism. While insecurity and seasonal road conditions restrict movement on a larger scale, frequent demonstrations, clashes with the military and roadblocks following the Oct. '21 coup, further limit opportunities for in-person interaction at Khartoum level. To overcome these challenges, we've had to explore new ways of gathering that allow for broad participation and entice engagement.

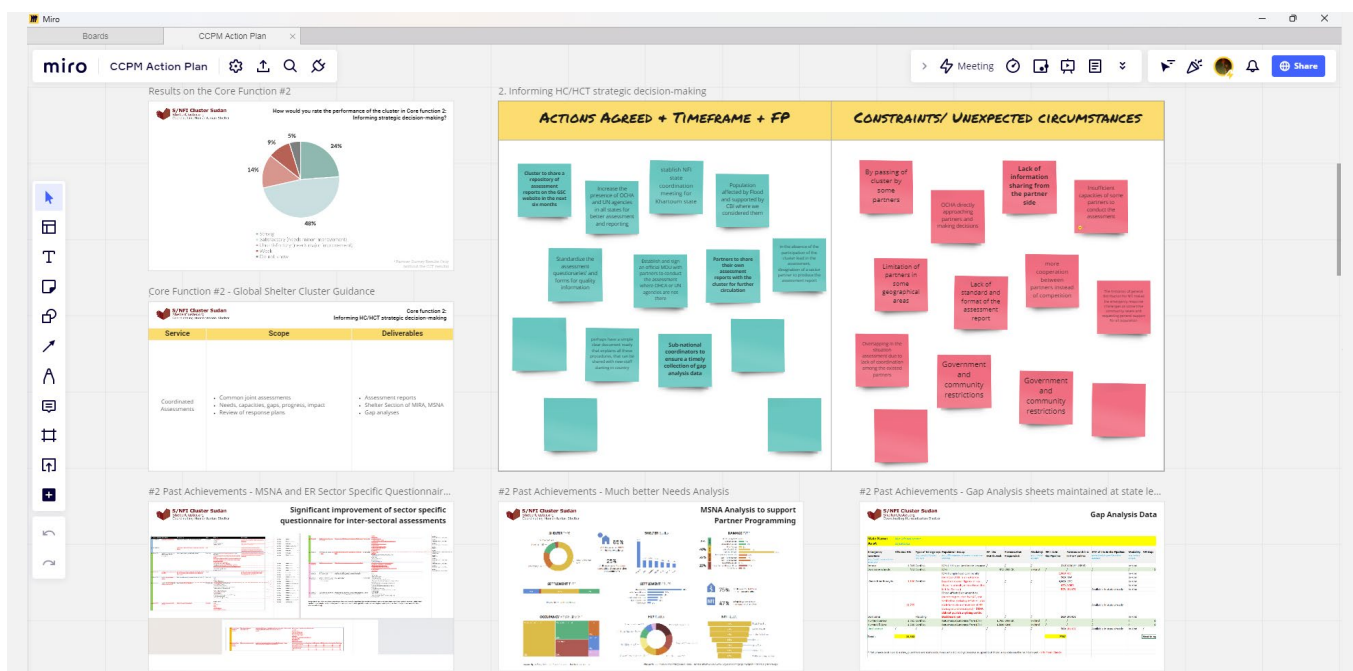
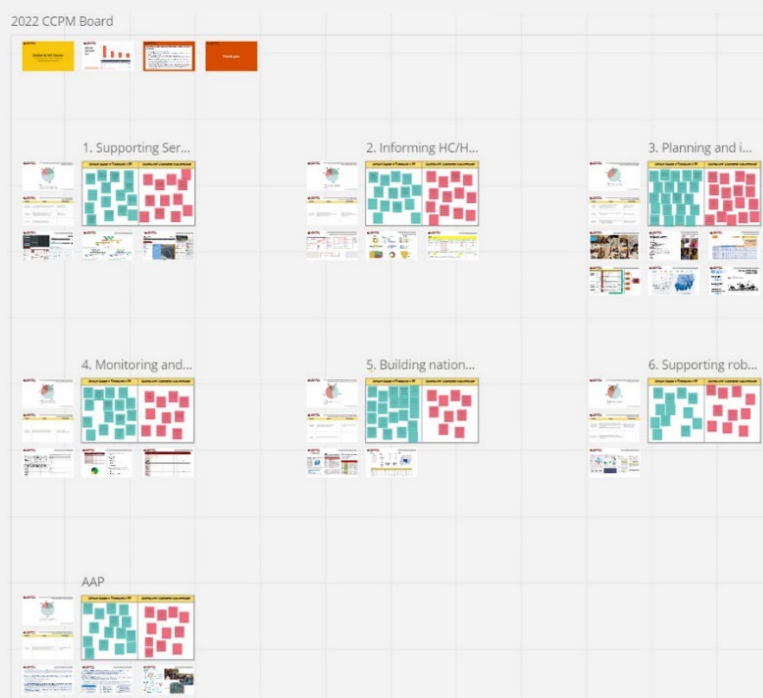
OVERVIEW:

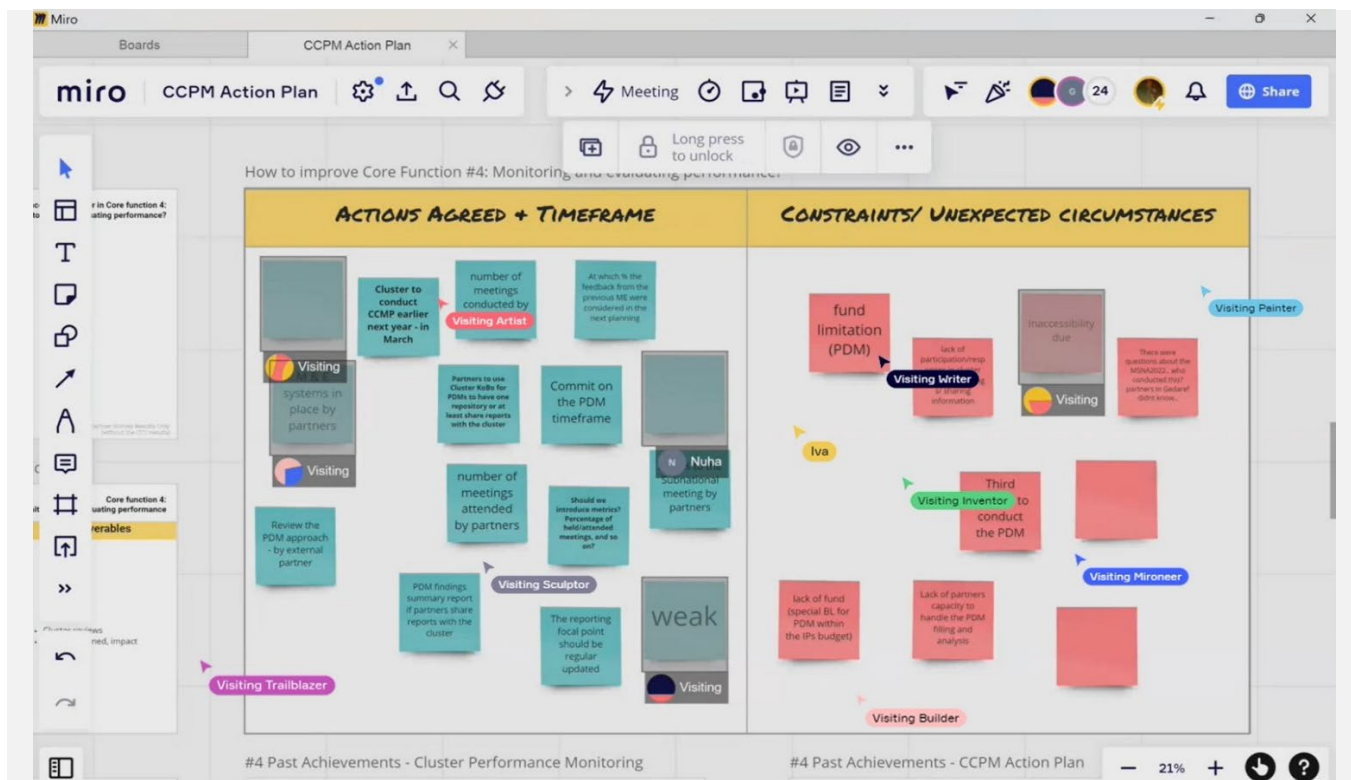
CCPM Action Plan exercise was conducted as a virtual workshop in [Miro](#), an intuitive, simple and easy to use digital whiteboard tool. The exercise lasted for 3 hours with participation from 15 partners, 1 donor and 13 members of the cluster coordination team. The workshop was split in 7 parts, whereby the same series of steps would be repeated for each of the 6 cluster core functions + AAP.

The steps include the following:

- Presentation of the CCPM survey results for the core function in question.
- Presentation of what the core function in question actually entails + time for Q&A.
- Presentation of what the cluster achieved so far with respect to the core function in question + discussion on good practice.
- Group work where participants reflect their suggestions for improvement on green sticky notes and their perceptions on challenges and constraints on red sticky notes.

These steps are then repeated 7 times for each of the core functions + AAP.





ADVANTAGES:

- + Miro tool is intuitive, simple and [easy to use](#). It takes only a few minutes for participants to get familiarized with it, even if they've never used it before. No sign-up is necessary; participants just need to click the board link and they are good to go.
- + The online workshop approach is inclusive as it overcomes distance and movement restrictions and allows for broad participation.
- + It also ensures equality since all meeting attendees participate at the same time. This gives a voice to introverts or those who are normally too shy to speak up and no one feels left out. This increases the ownership of the Action Plan document.
- + It's anonymous, which allows participants to share honest feedback and speak freely without being judged.
- + It is also fun, interactive and comes with a sense of novelty, which increases user engagement.
- + Participants can see what others are doing in real time, get inspired and piggyback off of/build on each other's inputs.
- + Besides the core functionality, Miro has lots of helpful features. Frame feature allows for seamless transitions between a PowerPoint-like experience to group work/workshop-like experience. Bring to me feature keeps all participants on the same board. Vote feature allows participant to agree on which inputs to prioritize for inclusion into the final Action Plan doc. Etc.
- + Discussions on results, what each core cluster function entails and good practice/cluster achievements were educational for partners and helped solicit relevant and useful workshop results (suggestions on improvements and challenges to overcome).
- + With Miro board remaining active even after the workshop has ended (with locked sticky notes/ inputs), there is an opportunity for those that couldn't attend the workshop to add their inputs later on.

DISADVANTAGES:

- Connectivity issues.
- Participants with limited digital literacy may be excluded from participating if they can't find their way around the tool.

