

Introduction to SOPs for Diaspora Engagement in Shelter Response & pathways for integration at the country level

Global Shelter Cluster Meeting
Thursday July 6th 2022

Why Diaspora Engagement in Shelter Response (DESR)



* Diaspora here it is intended as *Emigrants and their descendants, who live outside the country of their birth or ancestry, either on a temporary or permanent basis, yet still maintain affective and material ties to their countries of origin.*

- Increased emphasis on the **need for engagement and partnership with other non-institutional actors**, such as affected communities and the diasporas* that seek to help them.
- The **diaspora also plays a significant role in shelter response** beyond remittances, including assistance in temporary or permanent return, utilizing transnational networks to mobilize in-kind donations and volunteer missions, supporting disaster-affected governments or local NGOs, the provision of technical skills and providing direct assistance through NGOs, and advancing advocacy efforts, among others.
- Their ability to provide this assistance may **contribute to closing the gap** of unmet need and insufficient resources, across different crises contexts.

Why Diaspora Engagement in Shelter Response (DESR)



- With calls for **increased localization**, diaspora organizations are uniquely placed with the greatest understanding of their communities of origin
- Diaspora commitments to their communities and countries of origin are life-long investments that **extend beyond the lifecycles of any project or crisis**
- Diaspora offer **alternative interventions for shelter solutions** – with organizations providing direct shelter rebuilding in cooperation with institutional actors (e.g. PUSO and IOM), and Cash-Based Interventions such as microcredit shelter and retrofitting loans supported through the use of diaspora remittance funds.

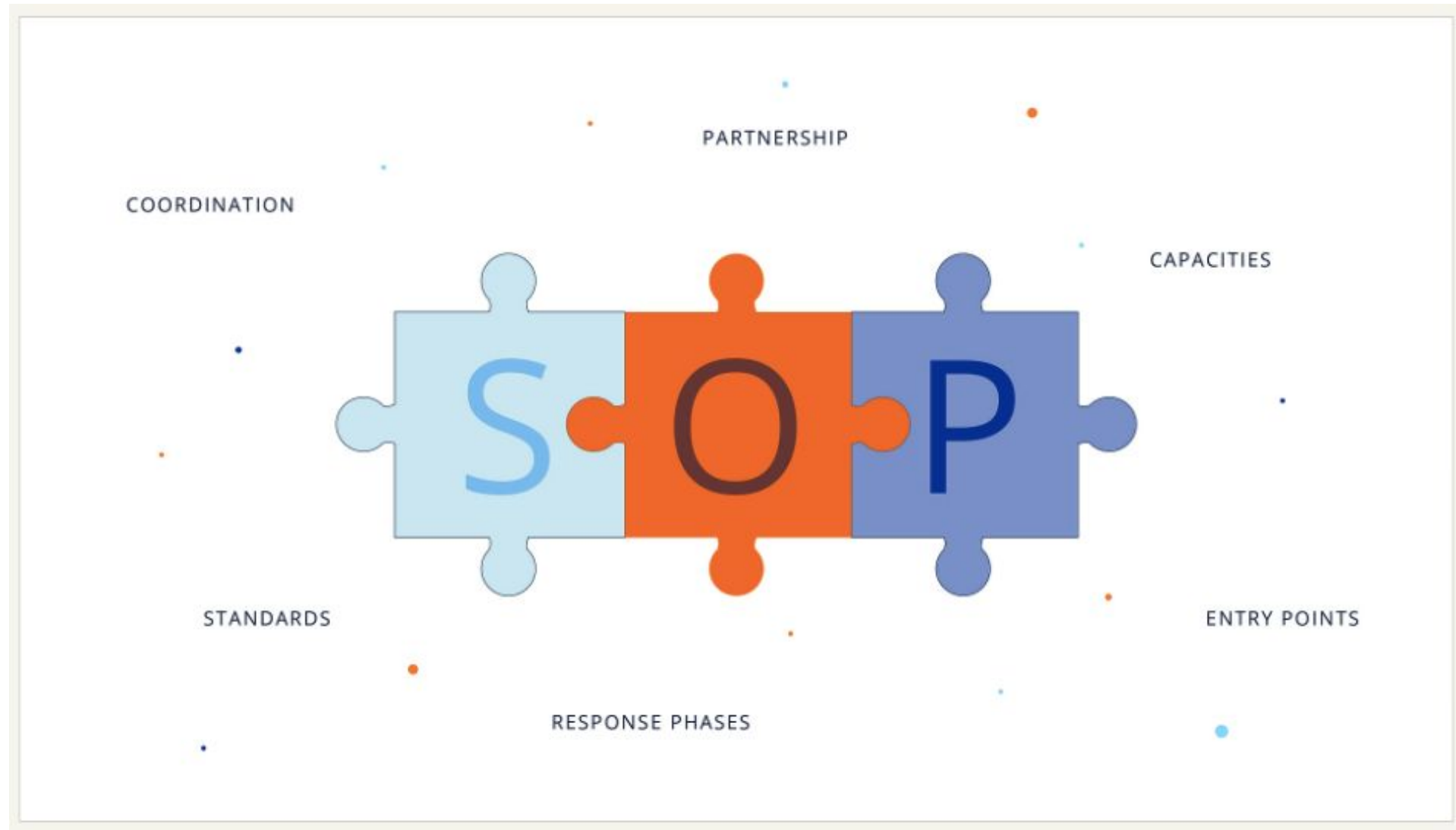
- ❑ **Diaspora awareness raising and training on BBS and DRR**
- ❑ **Maximizing diaspora role as multiplier of information (among diaspora and affected communities in countries of origin), sharing information on the importance of BBS and DRR, IEC material, and other solutions**
- ❑ **Diaspora interventions to increase access to safer shelters through Diaspora Micro-Finance retrofitting loan and building safe shelters in communities of origin**
- ❑ **Developing SoPs for GSC diaspora engagement**
- ❑ **Solidifying partnerships with key focal points to strengthen diaspora and safe shelter interventions (e.g. local universities, religious institutions, money transfer organizations, private sector)**

GSC Working Group on DESR



- Under Global Shelter Cluster framework, a **specific working group has been formed on strengthening diaspora engagement in shelter response** (DESR WG).
- This new forum has led to the definition of **Standard Operating Procedures (SOPs)**, that were finalized in August 2021.
- These **key processes**, as identified in the SOPs, aim to highlight the **key actions that should constitute the core of a recommended framework** for interagency coordination, communication and cooperation between diasporas and shelter actors.

Video on DESR SOPs



Key processes – 1. COORDINATION ENGAGEMENT

DIASPORA ORGANISATION (DO)*

Entry point: Coordination & Technical Focal Points

* Apply to all DOs (individual, umbrella organisation, Global Confederation Humanitarian Hub)

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team**

** GSC Global Support Team for global level, Shelter Coordination Team for Shelter Cluster or Working Group for in country/local level

1.4 Register DO FPs in **relevant mailing lists**

1.5 Support DO in navigating **global and in country of interest coordination platforms**

1.6 Invite DO FPs in **relevant global and national networking & coordination events**

Key processes – 2. PREPAREDNESS

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

DIASPORA ORGANISATION (DO)

Entry point: Coordination & Technical Focal Points

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

2.1 Identify & strengthen Technical area of interest

2.2 Identify & develop Area for partnership

2.3 Identify & promote DO added value areas

2.4 Disseminate IEC material to DO partners and countries of interest communities

2.5 Implement safe shelter awareness activities

2.6 Build & maintain Shelter related **Volunteers & Staff** register

2.7 Setup & strengthen Response teams & their capacities

2.8 Create Hotline & network hub for information sharing

2.9 Identify Global and national **humanitarian standards** for DO to adhere to.

2.10 Identify Global and national **Technical Working Groups (TWG)** for DO to contribute to.

2.11 Identify **technical guidelines & standards** and **IEC material** for DO to use and disseminate, as for **BBS capacity enhancement initiatives** that DO could benefit from **DO added value areas**

2.12 Identify relevant national **Response Plans & Lessons Learned** to DO for themes and/or country of interest

2.13 Support in identification of **agencies for DO to partner with**, at global and national levels

2.14 Introduce DO to **key coordination and information management principles & systems**

Key processes – 3. RESPONSE

1.1 Define thematic, technical & geographic objectives for Shelter & Settlements programming

1.2 Map technical & response capacities

1.3 Disseminate Focal Points (FP) details & DO profile

DIASPORA ORGANISATION (DO)

Entry point: Coordination & Technical Focal Points

INTERAGENCY SHELTER COORDINATION

Entry point: Interagency Coordination Team

1.4 Register DO FPs in relevant mailing lists

1.5 Support DO in navigating global and in country of interest coordination platforms

1.6 Invite DO FPs in relevant global and national networking & coordination events

3.1 Engage relevant global & in country **response coordination platform** and communicate **updated FP contact details**.

3.2 Activate response teams, and disseminate **Volunteers & Staff register for response & potential secondment** to SC/WG & other shelter partners

3.3 Contribute to (1) **needs assessments, gaps & duplication analysis**, (2) **response strategy & standards definition**, (3) **response planning & monitoring**, and (4) relevant **Technical Working Groups**

3.4 Activate hotline & network hub to streamline **Accountability to Affected Population & Advocacy** initiatives and messaging.

3.5 Adapt DO planning to **National Response Strategy**.

3.6 Engage with **pool funding mechanisms** if relevant.

3.7 Engage with **other Dos** to **maximise joined interest & contribution to the response**.

3.8 Support DO in liaising with **in country coordination response platform(s)**, especially when no active Shelter Cluster / Working Group is activated

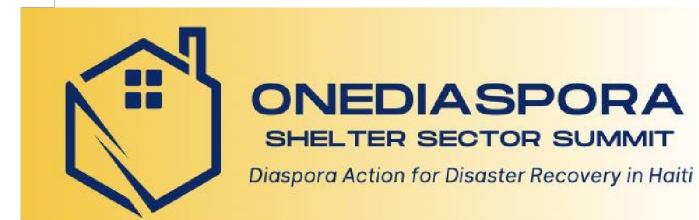
3.9 Explore possibilities to **include DO seconded staff in coordination team**

3.10 Involve DO in **all Shelter Coordination relevant issues to leverage its added value**, especially regarding Logistic, Market analysis, Remittances, Accountability to Affected Population, communication & Advocacy

3.11 Assess and leverage opportunities to include DO in **Strategic Advisory Group** & other **decision making coordination forums**.

3.12 Support DO to access pool funding mechanism and operational, thematic & geographic response partnerships

- HRA is member of the GSC DESR Working Group and has been closely involved in development of SOPs.
- Actions have been taken in accordance to the SOPs for Haiti:
 - Diaspora focal point at country level to engage Haiti Shelter/NFIs working group.
 - DESR WG inputs to HDERU during initial weeks of the response
 - DESR WG support in setting up ONEDIASPORA Shelter Cluster
- **ONEDIASPORA Shelter Summit** on June 16 2022



Thursday June 16th, 2022
8:30 AM – 5:00 PM EST

Embassy of Haiti
2311 Massachusetts Avenue, NW
Washington, DC



Man Dodo Humanitarian Foundation Diaspora Shelter Case Studies & Initiative in Haiti

OneDiaspora Shelter Sector Summit
Ed Lozama, Founding Member
June 16, 2022

Pathways for integration – PHILIPPINES

- (1) University of the Philippines Alumni Association of San Francisco, (2) Filipino Americans in Science and Engineering, (3) PUSO (Filipino Youth Diaspora Organization) and (4) PSRC (Pilipino Senior Resource Center) are member of the GSC DESR Working Group and has been closely involved in development of SOPs.
- Case study on Diaspora Organizations actions in Philippines
- **Shelter Conference on DESR SOPS integration in Manila** with Philippines Shelter Cluster and Diaspora Organization stakeholders, **August 2nd 2022 (TBC)**.

PUSO (Filipino Youth Diaspora Organization) - Hope Reframed Project



Before and After!



Resources on DESR SOPs

The screenshot shows the ShelterCluster.org website. The header includes the logo and navigation links: HOME, GLOBAL, OPERATIONS, RESOURCES, ABOUT US. The main content area features the title 'Working Group on Strengthening and Mainstreaming Diaspora Engagement in Shelter Responses'. Below this, there is a 'Follow this working group' section with links to the 'Dashboard' and 'Documents (8)'. A 'FEATURED DOCUMENTS' section highlights a document titled '211026_SOPS_ON_DIASPORA_ENGAGEMENT_IN_THE_SHELTER_SECTOR' with a brief description and a thumbnail image.

The document cover features the Global Shelter Cluster logo and the title 'Working Group on Strengthening and Mainstreaming Diaspora Engagement in Shelter Responses'. It includes a 'Document Index - Diaspora Engagement in Shelter & Settlement Assistance' section with a table of contents. The table lists sections 1 through 7, each with sub-sections and page numbers. A small image of a group of people is also visible on the cover.



A step-by-step procedure for a more coordinated and effective engagement of diaspora in the Shelter & Settlement response, with the ultimate goal of expanding and improving assistance in the shelter sector, at different stages of the crisis management cycle, for communities affected disaster.

SOP TITLE	Diaspora Engagement in Shelter Assistance
VERSION	Version 2.4 (revised during 25 August 2021 Working Group meeting)
EFFECTIVE DATE	1 st September 2021
ORGANIZATIONS NAMES	WHO
APPROVED BY	Global Shelter Cluster Leads and Working Group partners

Section 1: Key resources	Type	Link	Coverage	Source/Date
1.01 Coordination: Working Group on Strengthening and Mainstreaming Diaspora Engagement in Shelter Responses Standard Operating Procedures (SOPs) on Diaspora's Engagement in Shelter Assistance	Webpage	https://www.sheltercluster.org/workshop-on-diaspora-engagement-in-shelter-responses	Global	Global Shelter Cluster (GSC)
Key processes for diaspora engagement in Shelter & Settlement Assistance	SOPs	https://www.sheltercluster.org/workshop-on-diaspora-engagement-in-shelter-responses	Global	GSC DESR Working Group August 2021
Framework for Diaspora Engagement in Humanitarian Assistance - Draft reference note	Reference Note	https://www.sheltercluster.org/workshop-on-diaspora-engagement-in-shelter-responses	Global	IOM, USAID, HRA
1.02 Trainings	Type	Link	Coverage	Source/Date
Disaster Ready	Online platform	https://www.disasterready.org/	Global	DR Consortium
Building a Better Response	Online platform	https://www.buildabetterresponse.org/	Global	BRR Consortium
IOM E Campus	Online	https://www.ecampus.iom.int/	Global	IOM

2.02 Protection Gender & Inclusion	Type	Link	Coverage	Source/Date
Minimum standards for Protection, Gender and Inclusion in Emergencies	Guidelines	https://www.iccnw.org/	Global	UNDRR
Gender Based Violence (GBV) in Shelter Programming Working Group	Webpage	https://www.sheltercluster.org/working-group-on-gbv	Global	Global Shelter Cluster
Inclusion of Persons with Disabilities in Shelter Programming Working Group	Webpage	https://www.sheltercluster.org/working-group-on-inclusion-of-persons-with-disabilities	Global	Global Shelter Cluster
Basic Accountability to Affected Populations Course Self-Paced Training	Online Training	https://www.sheltercluster.org/working-group-on-inclusion-of-persons-with-disabilities	Global	IOM
2.03 Protection against sexual exploitation and abuse (PSEA)	Type	Link	Coverage	Source/Date
ASC PSEA platform	Website	https://www.asc-psea.org/	Global	IASC
2.04 Humanitarian Code of conduct	Type	Link	Coverage	Source/Date
Code of Conduct for the	Website	https://www.frc.org/code	Global	KRC/IFRC

SOPs on Diaspora Engagement in Shelter & Settlement Response | Key processes by phase

DIASPORA ORGANISATION (DO)*	INTERAGENCY SHELTER COORDINATION
Entry point: Coordination & Technical Focal Points	Entry point: Interagency Coordination Team**
- Define thematic, technical & geographic objectives for Shelter & Settlements programming - Map technical & response capacities - Disseminate Focal Points (FPs) details & DO profiles - Identify & strengthen technical area of interest - Identify & promote DO added value areas - Identify & develop areas for partnership - Disseminate IEC material to DO partners and countries of interest communities and implement safe shelter awareness activities - Build shelter related Volunteers & Staff register - Setup response teams & strengthen their capacities - Create hotline & network hub for information sharing	- Register DO FPs in relevant mailing lists - Support DO FPs in navigating global and in country of interest coordination platform - Invite DO FPs in relevant global and national networking & coordination Events - Identify global and national humanitarian standards for DO to adhere to - Identify global and national Technical Working Groups (TWGs) for DO to contribute to - Identify technical guidelines & standards and IEC material for DO to use and disseminate, as for BBS capacity enhancement initiatives that DO could benefit from - Identify relevant national Response Plan & Lessons Learned to DO themes and/or country of interest - Support DO in identification of agencies for DO to partner with, at global and national levels - Introduce DO to key coordination and Information management principles & systems - Coordinate with DO to liaise with in country coordination response platform, especially when no active Shelter Cluster / Working Group is activated - Assess possibilities to include DO seconded staff in coordination team - Involve DO in all Shelter Coordination issues, especially regarding Logistics, Market analysis, Resilience, Accountability to Affected Population & Advocacy to leverage their added value - Assess and leverage opportunities to include DO in Strategic Advisory Group & other decision making coordination forums - Support DO to access pool funding mechanism and operational, thematic & geographic response partnership
- Engage relevant global & in country response coordination platform and communicate updated FP contact details (including in country if relevant) - Activate response teams, and disseminate Volunteers and Staff register for response & potential secondment to SCWG & other shelter partners - Contribute to interagency (1) needs assessments, gaps & duplication analysis, (2) response strategy & standards definition, (3) response planning & monitoring, and (4) relevant response Technical Working Groups - Activate hotline & network hub to streamline Accountability to Affected Population & Advocacy initiatives and messages - Adapt DO planning to National Response Strategy - Engage with pool funding mechanisms if relevant - Engage with other DOs to maximise joined interest & contribution to the response	Coordinate engagement, 1- Preparedness, 2- Response

* Apply to all DOs (individual, umbrella organisation, Global Confederation Humanitarian HAI) - ** GSC Global Support Team for global level, Shelter Coordination Team for Shelter Cluster or Working Group for in-country/local level



Framework for Diaspora Engagement in Humanitarian Assistance Draft Reference Note



Contact Chelsea Cooper ccooper@iom.int and Abigail Maristela amaristela@iom.int

Discussion points

1. What are the **challenges and opportunities** for Diaspora Engagement in Shelter Response?
2. What would be the **potential countries for future pathway** for SOPs integration?
3. What would look like a **community of practice** around DESR?

Contact Chelsea Cooper ccooper@iom.int and Abigail Maristela amaristela@iom.int