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| **Cluster Coordination Performance Monitoring Report and Action Plan** | | | |
| **Cluster:** Shelter  **Country:** Somalia  **Level:** National and Sub-National  **Survey completed on:** 22 November 2020  **CCPM meeting held on:** 03 February 2021 | | | |
|  | | | |
| **Response rate amongst partners** | | | |
| Partner type | Numbers partners responding (national / sub-national level) | Total number of partners  (based on last CDM) | Response rate  (at national level) |
| International NGOs | 9 (9/0) |  |  |
| National NGOs | 13 (13/0) |  |  |
| UN organizations | 2 (2/0) |  |  |
| National authority | 0 (0/0) |  |  |
| Donors | 0 (0/0) |  |  |
| Others | 2 (0/2) |  |  |
| Total | 27 (25/2) |  |  |

| Core cluster functions | Performance status at national level (Partners) | Difference with Coordinators (parnters-coordinators) | Constraints, unexpected circumstances, good practice | Follow-up action and support requirements | Deadline | Responsible for follow up |
| --- | --- | --- | --- | --- | --- | --- |
| 1. Supporting service delivery | **Strong (67%)** | 5 | * Coordination mechanism exists at national and sub-national level. * Regular coordination meetings are conducted both at national and sub-national levels. * Inputs from the sector partners to the sector 4W matrix are consolidated and analyzed and shared with the partners. * Activities planned by different parrtners are discussed at sub-national level. | * Restructuring of sub-national coordination mechanism. * Partners are oriented on updated 4W matrix and partners fill 4W matrix accurately and in time. * Cluster mailing list is updated. | * March 2021 * February 2021 * March 2021 | * ShelterCluster coordinator * Shelter Cluster IMO and Partners * Shelter Cluster IMO and Partners |
| 2. Informing strategic decisionmaking | **Strong (61%)** | -4 | * Limited sectoral specific assessments are conducted. * Harmonised assessment tools (common assessment framework) available. * Joint market monitoring is conducted every 3 months. * Shelter cluster is only 36% funded. * Shelter cluster is part of Joint Multi-cluster Needs Assessment Exercise | * Sub-national focal points and partners use the common assessment framework to conduct assessment. * Continiue to work together with other clusters especially CCCM to ensure shelter and NFI related questions are included in their respective assessments (DSA, safety audit). * Advocate with donors for increased level of funding for the cluster. | * In case of new influx, fire incidents, flood, evictions and to inform proposals/response. * Regular * Regular | * Sub-national focal points and partners * Shelter Cluster coordinator * Shelter Cluster coordinator |
| 3. Planning and implementing cluster strategies | **Strong (78%)** | 22 | * Strategy and guidelines are available. * HRP is formulated based on HNO and contributions from the partners. * Cluster contributes to SHF and CERF allocation papers and advocates for higher level of funding. | * Finalise shelter typologies. * Continue advocating for higher level of CERF and SHF funding for the cluster. | * July 2021 * Regular | * TWG * Shelter Cluster Coordinator |
| 4. Monitoring and evaluating performance | **Strong (67%)** | -10 | * 4W matrix is used to monitor plan and response. * 4W matrix is analysed and IM products are shared with partners on regular basis. * Limited cluster capacity to monitor the interventions implemented by the partners. | * Partners fill the 4W matrix accurately and submit it in timely manner. * Sector to consolidate and share the consolidated 4W matrix with partners in time. * Based on the inputs received from partners prepare consolidated PDM report. | * 5th of each month for the previous month. * Before the end of the month for the previous month. * April 2021 | * Shelter Cluster partners. * Shelter Cluster IMO * Shelter Cluster IMO |
| 5. Building nat’l capacity in prep. and cont. planning | **Satisfactory (56%)** | 16 | * Response plan is prepared. * No contingnecy plan in place. * Trainings/orientations have been conducted. | * Identify capacity building needs and organise training/orientation sessions. * Contribute to interagency Emergency response and prepared plan and contingnecy plan and share with partners. | * Regular * April 2021 | * Shelter Cluster * Shelter Cluster Coordinator |
| 6. Supporting robust advocacy | **Satisfactory (50%)** | -7 | * Limited advocacy on increased funding with donors. * Increased level of funding in comparison to previous year. | Advocate with donors for increased level of funding for the cluster. | Regular | * Shelter Cluster coordinator |
| 7. Promoting accountability to affected populations | **Strong (72%)** | -1 | AAP is included in results framework and strategy | * Continue to remind partners on their AAP responsiibility. * Take stock of AAP implementation by partners. | * Regular * Regular | * Shelter Cluster coordinator * Shelter Cluster coordinator |

* **Additional comments or information on cluster performance from national partners**
* Supporting service delivery
  + *Constantly looking out for innovative ways to deliver.*
  + *Good*
  + *Improve the quality of shelter and NFI assistance and ensure accountability through effective complaint and feedback mechanisms.*
  + *Our organization is new and we have participated in the cluster once and we feel that things are going well.*
  + *So far the cluster do the necessary coordination but still there rooms for improvement*
  + *some of the Organization may not attend the cluster meeting, and may lead to overlapping, or duplication of work, I strongly recommend for regular attendance of the meetings for all.*
  + *The cluster developed guidelines for partners to follow during designing and implementation programs for achieving objectives in close coordination with concerned stakeholders for ensuring timely services.*
  + *the cluster provide clear directions to ensure service delivery*
  + *The cluster team has been very supportive to many partners and especially in service delivery which is a credit*
  + *The National cluster coordination teams provides strong coordination and leadership in terms of strategic direction and mechanism to eliminate duplications, however some improvement is needed in the regional level coordinations to provide stronger and better coordinations platforms that are persistent, participatory and inclusive. This will allow grass root level coordination, stronger implementations and elimination of duplication.*
  + *Ver strong,*
* Informing strategic decision making
  + *All these are part of cluster's performance fully.*
  + *Currently assessment done during emergencies only that will minimize the preparedness and contingency plan to meet any natural or manmade disasters.*
  + *Good*
  + *Most of the displaced people live in IDP settlements who mainly rely on humanitarian assistance. IDPs living in protracted situations in informal IDP settlements are in need of durable solutions as about 80 per cent of them want to settle in the location in which they currently live and do not want to return to their place of origin due to insecurity and lack of employment opportunities.*
  + *The Cluster provides strong strategic direction particulary through the HRP processes. The Cluster provides leadership in the need assessments, coordinations, data analysis and dissemination of finds. Some assessments are carried out using standard cluster tools and materials. using*
  + *Very strong*
* Planning and implementing cluster strategies
  + *Done fully.*
  + *Secondary displacements require shelter and some NFI assistance each time they move to a new location. Lack of such assistance makes them more vulnerable to further shocks regardless of the displaced location.*
  + *Strong*
  + *The Cluster serves an integral pillar in planning and implementing cluster objectives and priorities. Through the SAG members, SRC's and partners contribution the cluster is able to draw strategic objectives, review proposals and set standards that guides planning and implementation of interventions.*
  + *The sectoral plans, objectives and indicators of the cluster usually support adequately to the realization of the overall responses.*
  + *Very strong.*
* Monitoring and evaluating performance
  + *Strong Strong*
  + *The reporting on activities, needs and achievements from the cluster member requires improvements*
  + *there is a need to track progress and monitor the impact, relevancy, effectiveness and efficiency of shelter activities. Adequate monitoring mechanisms will be put in place to review the progress and impact of cluster members’ activities. Subscribe to our mailing list!*
  + *Through the 4W matrixes, regular intervention progress reporting, Post distribution reportings and helping partners establish community response and complaint mechanisms, the cluster is able to monitor partner intervention, monitor performance, record progress and provide timely recommendations and corrective actions.*
  + *Very strong*
* Building national capacity in preparedness and contingency planning
  + *strong*
  + *Support in preparedness for emergency response in capacity building in shelter management,*
  + *The preparedness and contingency plan of cluster is currently there, but needs more improvement*
  + *This activity requires major improvements and reform. While capacity building initiatives had some progress-contigency planning and hubs has requires major improvement in my opinion. For instance we havent seen any reliable hub in Lower Juba that will help on rapid scale up during emergencies.*
  + *Very strong*
* Supporting robust advocacy
  + *Shelter and NFI items remain unaffordable to many and people are resorting to coping mechanisms such as scavenging for NFIs, borrowing cash, living with others and moving from one location to another.*
  + *Strong*
  + *The cluster does advocacy for concerns that are identified but still there are more rooms for improvement*
  + *Very strong*
  + *While the cluster satisfactorily support advocacy initiatives including contributing to humanitarian statements, sit-raps and fact sheets, the cluster leadership needs to support and emphasize localization agenda strongly and prioritize local actors in funding and capacity building to ensure durable solutions is achieved.*
* Promoting accountability to affected populations
  + *CFM is a strong component in Shelter Interventions and will promote robust accountability to the affected populations and to the donors. Protection issues including PSEA and GBV issues are integrated throughout the project cycle management. The Cluster promotes and support in the implementation of CFM and PSEA components including disability and minority support.*
  + *I am not sure whether the cluster has started such mechanism of receiving, investigating and acting upon the same*
  + *PDM/PCM etc. are strongly advocated*
  + *Strong*
  + *The cluster has to make sure mechanisms of consulting and involving affected people in decision making and investigating are in place.*
  + *To improve accountability, Post-Distribution Monitoring (PDM) forms an integral part of implementation and where there is an unacceptably high risk of diversion of aid, activities may be suspended. Joint needs assessments are coordinated to ensure that each regional shelter cluster produces an annual analysis of their respective IDP situation regarding shelter, NFIs and land tenure.*
  + *Very strong*
* Shelter Cluster Tools and Information products
  + *I think this and other important documents or information should be on a platform that can be access by all members easily*
  + *Strong*
  + *The cluster guidelines, tools and information products are in place and supportive.*
  + *The responsibility of collecting data for the 4W lies with the regional cluster coordinators. Each month, these individuals visit project locations or call agencies to collect information on the location of projects or distributions, the donor for the project, what is contained in the distribution or construction, the status of the project, total beneficiaries reached, and finally a photo of the shelter or NFIs. The entire questionnaire is completed using a mobile device and is geo-located, allowing for visual mapping of project locations.*
  + *This done well.*
  + *Very strong*
  + *We are strongly satisfied with the Cluster guidelines, tools and materials.*
* National and Regional Cluster Coordination Performance
  + *Clusters assess their performance against the six core cluster functions and accountability to affected populations. It is a country-led process, supported globally. Ideally, it is carried out by all clusters/sectors at the same time but can be implemented on demand by individual clusters. The process enables all cluster partners and coordinators to identify strengths and weaknesses of performance and paths to improvement.*
  + *Good*
  + *Mentioned above.*
  + *Satisfactory*
  + *The cluster needs to strengthen the regional cluster coordination and also build the capacity of regional cluster coordination*
  + *The coordination at both national and reginal level is effective but again needs to be improved and accelerated.*
  + *Very strong*
* Further Comments
  + *As the number of returns increases due to relative stability in some parts of southern and central Somalia, the cluster is expected to shift focus away from immediate life-saving activities towards sustainable and durable (shelter) solutions. Consequently, there is a need to track progress and monitor the impact, relevancy, effectiveness and efficiency of shelter activities. Adequate monitoring mechanisms will be put in place to review the progress and impact of cluster members’ activities.*
  + *Good*
  + *So far the cluster has done well,*
  + *The Cluster performance is generally Satisfactorilly and we hope to see any relevant improvement in the weak areas moving forward from 2021 In Shaa Allah.*

**Additional comments or information on cluster performance from sub-national partners**

*Good.*

**Comments from Cluster Coordinators**

* + *Overall, The cluster conducts its coordination meeting routinely and performs all necessary works, such gathering information and advocacy for immediate response to the affected people,*
  + *More support to regional cluster coordinators and shelter partners to carry out needs assessments and setting priorities in key locations within the region*
  + *The cluster closely monitors the contextual trends and makes assessments and gaps identification through the regional/cluster partners for service design*
  + *Shelter Cluster is commiited to its stretugy and makes follow up with the involved partners in the planning and implementing in all projects of lifesaving.*
  + *The cluster regulars makes monitoring and evaluation process through the various tools available, such 3W matrix and communication means at hand*
  + *The Cluster through its evaluation to the partners, capacitate the partners through face to face and online sessions as need calls and appreciated well for that efforst*
  + *Cluster advocates to secure lifesaving projects for the affected population in Somalia through in close collaboration with cluster partners to obtain the accurate information about the needs*
  + *follow up the complaints and feedback*
  + *The Cluster promoted the accountability, by constantky encouraging the partners to be accountable to the affected population through fair communication and feedback mechanisms*
  + *All are accessible, easy, utilizable and useful for achievement of cluster goals*
  + *cluster is very strong on information sharing*
  + *Would appreciate the way it serves now and say keep on it, we are with you to be strong and united for humanitarian delivery to the needy people of Somalia*