

Palestine

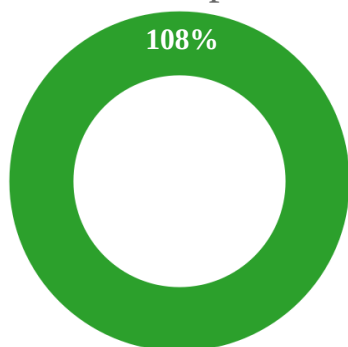
Level: National

Completed on: 24 February - 2021

Final report

Overall response rate

(Based on the number of organizations that are part of the cluster)



Total

108%

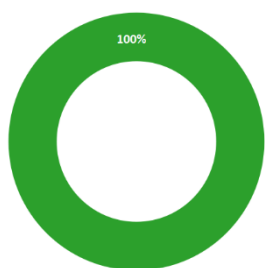
Total number of partner's

25

Number of partner's responding

27

International NGOs



Total

100%

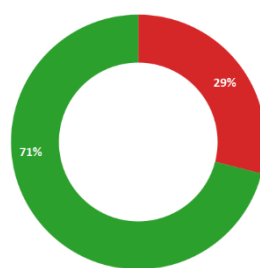
Total number of
Partners

11

Number partners
responding

18

National NGOs



Total

71%

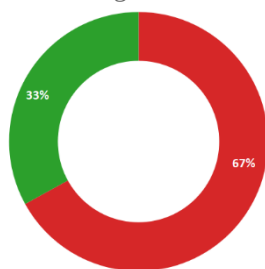
Total number of
Partners

7

Number partners
responding

5

UN Agencies



Total

33%

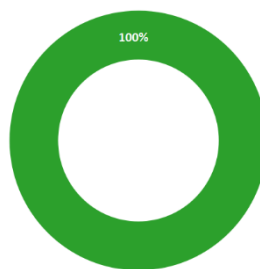
Total number of
Partners

3

Number partners
responding

1

National Authorities



Total

100%

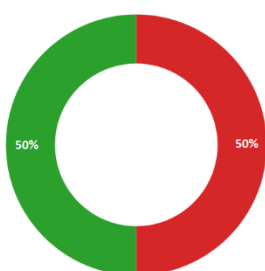
Total number of
Partners

2

Number partners
responding

2

Red Cross/Red Crescent



Total

50%

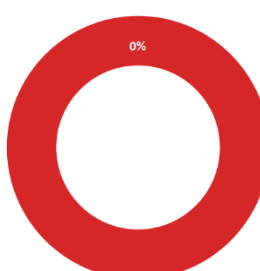
Total number of
Partners

2

Number partners
responding

1

Others



Total

0

Total number of
Partners

0

Number partners
responding

0

Overall Performance

Score	Performance Status
> 75 %	Good
51 % - 75 %	Satisfactory
26 % - 50 %	Unsatisfactory
< 26 %	Weak

1. Coordination facilitation

1.1	Satisfaction of frequency of shelter cluster meeting.	Good
1.2	Shelter cluster meetings are useful and relevant.	Good

2. Information Management

2.1	The Cluster regularly share shelter updates and products (factsheets, dashboards) with cluster members.	Good
2.2	Cluster's updates and products useful/relevant to define cluster response or advocacy priorities?	Good
2.3	Satisfaction of the useful to update the 4ws/5ws templates?	Satisfactory

3. Cluster strategy and standards

3.1	SAG meetings are useful and relevant.	Good
3.2	The cluster provide regular and systematic updates/feedback to the cluster members on sag discussions, actions and decisions/recommendations	Good
3.3	Partners informed adequately of the cluster's 2021 strategic planning process (HNO/HRP).	Satisfactory
3.4	The cluster's 2021 HNO reflects appropriately the shelter contexts, and key shelter/NFIs needs in your operation.	Satisfactory
3.5	The 2021 HRP project submission and selection process clear and transparent.	Satisfactory

4. Contingency planning

4.1 The cluster request to update the NFIs stockpile in regular basis.	Satisfactory
4.2 Partners aware of the activities done by contingency planning and NFIs working group last year.	Satisfactory
4.3 Partners involved in the revision of the shelter cluster Contingency plan in 2020.	Unsatisfactory
4.4 Have you received the last version of shelter NFIs updated standards?	Unsatisfactory

5. Monitor and evaluate response

5.1 Satisfaction by the frequency of shelter cluster requests for update on the indicators matrix to review response progress and achievements against strategic objectives and indicators.	Good
5.2 How effective and useful is the cluster monitoring of the quality and impact of field shelter activities.	Good

Partners Comments and Feedback

Partners	Action Points
1. Coordination facilitation	
1. Short notice for cluster meeting and delay sending the Minutes of Meeting	1. Cluster meetings are identified at the end of each meeting. Cluster partners are invited to the meetings via email usually a week in advance with a reminder 1 day before the meeting. The cluster is sharing of the MoM within two or three days of the meeting and uploading it on SC website. SCT will ensure that this practice will be followed in 2021 as well.

Partners	Action Points
2. Usually the meetings are merely presentation of updates (discussions and decisions of critical issues are rarely taken). 3. The cluster performs very well. It keeps very good communication and effective involvement for all partners. In addition, the cluster does very well in terms of coordinating the humanitarian response among partners. 4. Sometimes big tasks are required in my organization 5. Sending some documents that are discussed before the date of the meeting in sufficient time for attendance to review them. 6. Partners are not enough active in the meetings	2. The cluster general/ regular meetings are informative in nature. Specific issues needing discussion are discussed through the SAG, TWGs or a task force. Partners are continuously encouraged to participate in technical working groups relevant to them. 3. No comment. 4. Normally the cluster members should adhere to the minimum commitments and requirements of the cluster membership. 5. This is the case with SAG or TWIGs meetings. For regular meetings, cluster members are provided with a clear meeting agenda and frequently asked to suggest any relevant agenda items. 6. The cluster will keep encouraging the partners to participate actively in the meeting.
2. Information Management	
1. The tools of sharing the information should be clear, with proper follow up "especially projects not funded by OCHA" Give more space for different actors to intervene " especially those not funded by HRP" Improve the feedback and complain mechanisms 2. I suggest that Cluster Management send a quarterly sheet to update all the required information related to the cluster. 3. Collecting data on a website for all partners 4. Continuous coordination, exchange of experiences and sharing of lessons learned 5. to arrange meetings with the technical staff who responsible for data reporting and provide them with required support 6. encourage partners to fill and update the 4Ws on Excel , and make follow up for that by the cluster team.	1. Shelter cluster will work with OCHA team to provide clear and simple information tools, also will review and reflect the opinions of the partners to OCHA to be considered and to give sufficient training to the partners for the any changes in the system. 2. The cluster regularly asks the partners to update the information of quarterly basis using specific templates. 3. The 4Ws system is the unified system among of all the clusters. 4. This is a normal practice of the shelter cluster , but need more proactive role from partners. 5. The cluster will improve the frequency of the training session and IM support to the partners to use different tools. 6. N.A. A unified 4W system is designed to replace old excel sheets and is used by all clusters.

Partners	Action Points
7. filling the 4Ws system twice a year is enough send friendly users formats and templates	7. The ICCG normally works to consolidate the IM system among all the clusters.
3. Cluster strategy and standards	
1. To coordinate more with other clusters especially on cross cutting issues	1. This is already done through ICCG publications, PSEA, gender FPs, protection FPs...
4. Contingency Planning	
1. Effective participation from partners and information sharing 2. To coordinate more with other clusters especially on cross cutting issues 3. instable capacity of partners in preparedness and stockpiling. limited fund for Shelter Sector Note: as far as I member it was COVID planning not Contingency planning in 2020	1. The cluster updates the CP on a yearly basis with frequent requests to partners asking to provide their inputs and suggestions as well as the NFIs specifications, ad-hoc CP for the communities at risk of mass demolition and forcible transfer. All of the document are uploaded and shared with the partners. An additional specific covid-19 response plan was done in 2020 in under the ICCG and participation from all clusters.
5. Advocacy and communication	
1. to have a clear advocacy plan encourage the partners to share case studies and specific concerns to be addressed in the advocacy plan 2. Joint rapid assessments Clear advocacy plan exchanges of the available studies sharing fact sheets 3. Informative online boards: designed and published on the most popular websites and social media platforms whenever available to highlight the shelter constrains, 4. Meetings with number of institutions and in-line ministries and international agencies to highlight the shelter need and gap in oPt 5. Prepare a comprehensive study on the humanitarian context of the housing situation for vulnerable families 6. coordinate a cooperation efforts between members to prepare more detailed and specific need assessment	1. The cluster prepared an advocacy plan for 2021 and works closely with the NRC advocacy team and other partners who are willing to participate in the advocacy initiatives and efforts. it is proposed to have at least a quarterly publication highlighting the housing rights and standards to protect the people. All comments from partners will be discussed within a smaller group of members interested in shelter advocacy

Cluster Coordination Performance Monitoring 2020

Partners	Action Points
studies, to be a baseline for all members and to advocate donors to focus on shelter issues. 7. Do more publications that describe the situation and do short films that shows people suffering 8. collect and analyze humanitarian stories about substandard shelters allocate human resources to work on Shelter data with the cluster team	